



REPLACEMENT SHEET

Title: Method and Apparatus for Message Escalation by Digital Assistants

1st Named Inventor: Andrew V. Anderson

Application No.: 10/039,960

Docket No.: 42390P9765X2

Sheet: 1/4

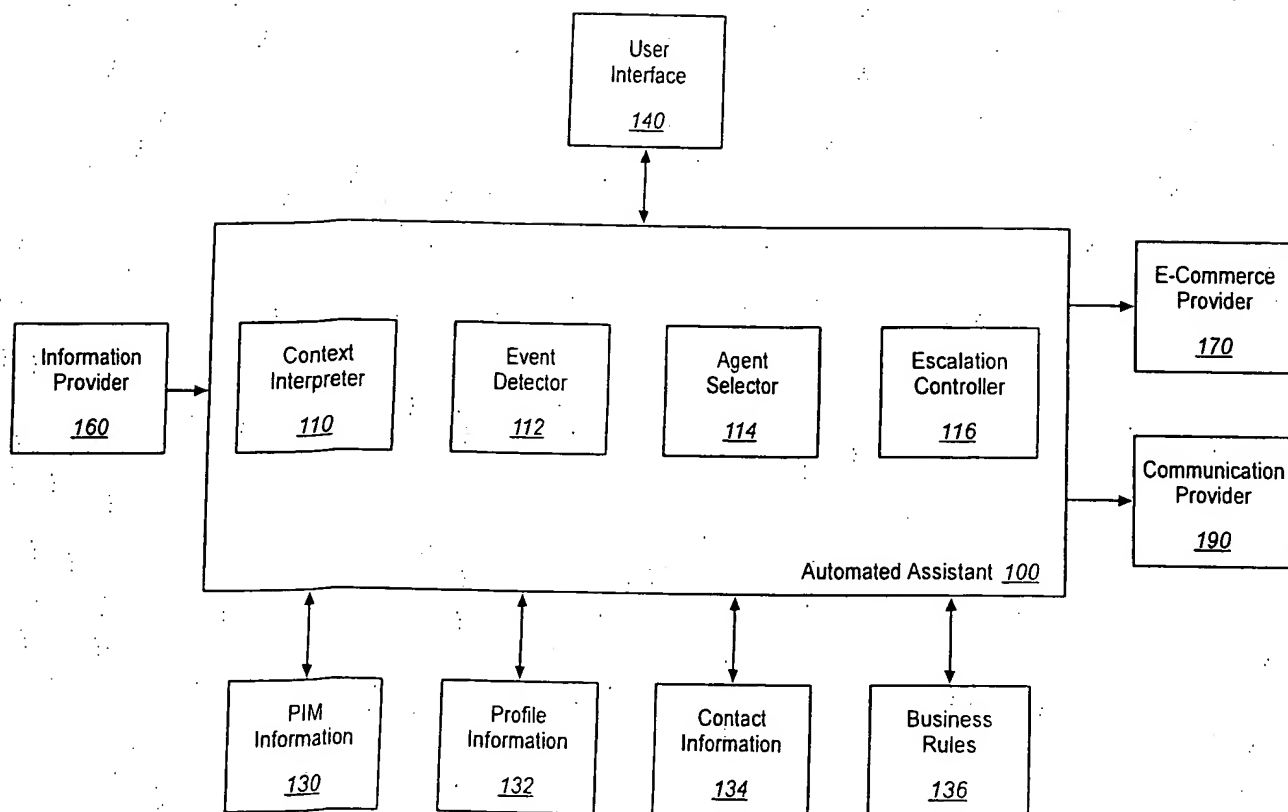


FIG. 1

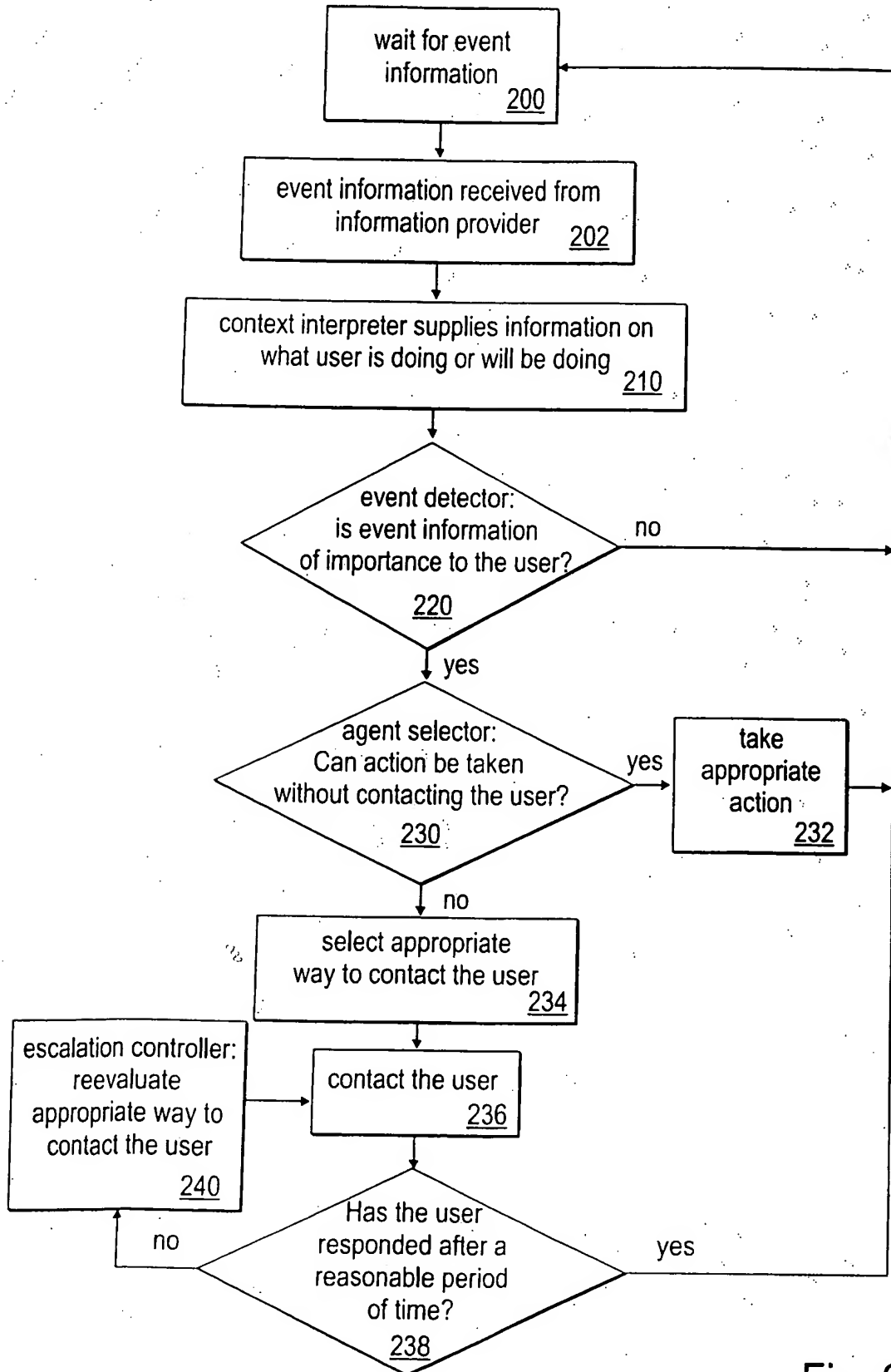


Fig. 2

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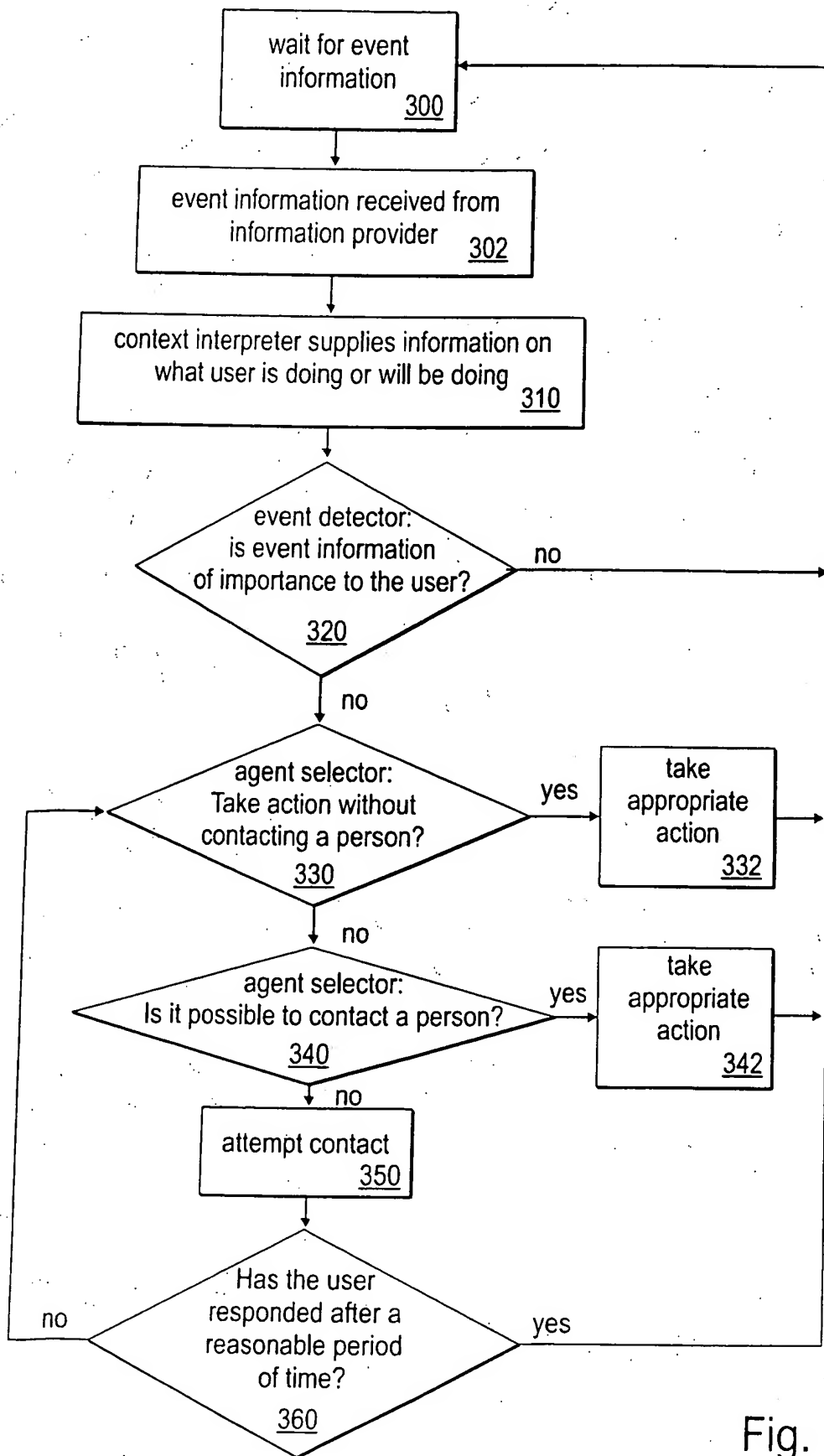


Fig. 3

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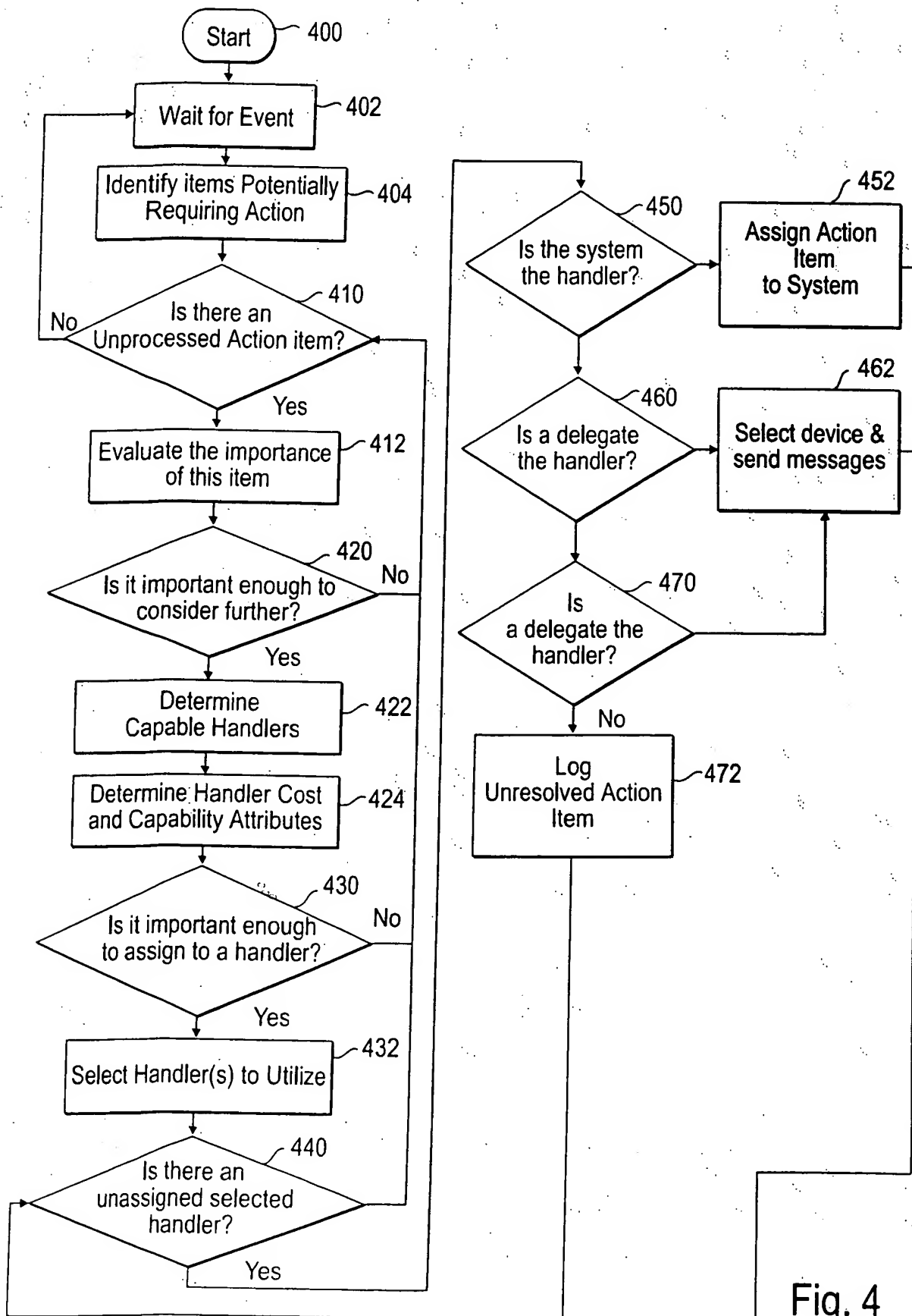


Fig. 4